Anthem Blue Cross and Blue Shield

Maine Changing Individual HMO and PPO Plans in 2016

We want you to know about changes to our individual Medicare Advantage HMO and PPO plan service areas and plan names. These changes will take effect Jan. 1, 2016. Some plan service areas will be eliminated or reduced.

These service area and plan name changes do not impact your participation in the Medicare Advantage network. Group-sponsored Medicare Advantage plan members are not affected by these changes. Anthem Medicare Advantage member ID cards contain a CMS identifier in the lower right corner of the card. The member is in a group-sponsored plan when the CMS identifier contains eight characters and the last three digits start with an eight (8XX).

Anthem also is updating the names of its individual Medicare Advantage plan names in 2016:

<table>
<thead>
<tr>
<th>2015 PLAN NAME</th>
<th>2016 PLAN NAME</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anthem Medicare Preferred Premier (PPO)</td>
<td>Anthem MediBlue Access (PPO)</td>
</tr>
<tr>
<td>Anthem Dual Advantage (HMO SNP)</td>
<td>Anthem MediBlue Dual Advantage (HMO SNP)</td>
</tr>
<tr>
<td>Anthem MediBlue Select (HMO)</td>
<td>Anthem MediBlue Plus (HMO)</td>
</tr>
<tr>
<td>New Classic HMO</td>
<td>Anthem MediBlue Plus (HMO)</td>
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Service area changes include:

- Anthem individual MediBlue PPO Access plans will be available in Androscoggin and Cumberland counties only in 2016.

- We will offer a new MediBlue Dual Advantage Dual Eligible Special Needs Plan and new individual MediBlue Plus HMO plan in Knox County in 2016.

- We will offer a new individual MediBlue Plus HMO in Penobscot County in 2016. The current individual Medicare Advantage HMO plan in Penobscot County will not be available in 2016.

Anthem will offer individual Anthem MediBlue Plus HMO plans in Androscoggin, Cumberland, Kennebec, Knox and York counties in 2016.

The Anthem MediBlue Dual Advantage Dual Special Needs Plan will be available in Androscoggin, Cumberland, Kennebec, Knox, Penobscot and York counties in 2016. This HMO plan, also known as a D-SNP, serves only those members eligible for both Medicaid and Medicare. D-SNPs coordinate Medicaid and Medicare programs and provide enhanced member benefits. All of these plans have $0 premiums.

Prior to DATE, 2015, Medicare Advantage members affected by these changes will receive a letter from us that explains their Medicare coverage options. Members will continue to have...
coverage through their current plans until December 31, 2015. It’s important to note that members may have a different network of providers and/or different benefit structure when switching from previous plans.

We are working with Centers for Medicare & Medicaid Services (CMS) to help ensure our members understand options for continuing their Medicare health insurance coverage.

We understand our members may contact their doctors’ offices with questions about their plan when they receive this notification. Our customer service representatives are available to assist them with their concerns. Members may call the customer service telephone number in the letter they receive from us or they may contact our customer service through the number provided on the back of their member ID cards. Reminder: These changes do not impact members enrolled through their employer or union-sponsored plan.

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