Medicare Advantage Public Provider Portal
Assisting Providers in Navigating Anthem’s Medicare Advantage Provider Sites
www.anthem.com/medicareprovider
Introduction

• Providers may go directly to the Anthem Blue Cross and Blue Shield Medicare Advantage landing page by typing in the URL www.anthem.com/medicareprovider. This is the quickest and easiest path to the site.

• Providers may also follow the link instructions in this presentation to navigate to the Anthem Blue Cross and Blue Shield Medicare Advantage landing page.

• The presentation will also highlight some of the most commonly visited resource and educational features within the Anthem Blue Cross and Blue Shield Medicare Advantage sites.
www.anthem.com

From the Anthem home page click on either provider link marked with the red arrows.
From the Provider home page, click on the Medicare Solutions link in the center of the page.

These navigation steps can be bypassed by going directly to www.anthem.com/medicareprovider
www.anthem.com/medicareprovider

Medicare Advantage Home Page

This page contains many useful links to help you better serve our Medicare Advantage members. The next nine slides highlight the most commonly visited pages.

• 1) Important Medicare Advantage Updates
• 2) Plans and Benefits
• 3) HMO and PPO Provider Guidebook
• 4) Member ID Card Samples
• 5) Provider Forms
• 6) Provider Training and FAQs
• 7) Risk Adjustment
• 8) Reimbursement Policies
• 9) Contact Us
Important Medicare Advantage Updates

This page contains educational articles and emails, including policy changes, from both Anthem and CMS. This page contains information that will allow our providers to more easily do business with Anthem.
The Plans and Benefits page provides links to the member’s Summary of Benefits, Evidence of Coverage, and Formularies for all of Anthem Blue Cross Blue Shield’s Individual* Medicare Advantage and Part D plans.

*For Employer Group plans please call the number on the back of the member’s ID card.
The guidebook contains information on the following subjects:

- Medicare Advantage Overview
- Provider Participation
- Credentialing
- Utilization Management
- Grievance and Appeals
Member ID Card Samples

This page consists of a PDF file containing examples of all Anthem Blue Cross and Blue Shield’s Individual Medicare Advantage Plan ID Cards to be used as reference.
Commonly used forms such as Precertification and Beneficiary Notice Forms are on this page.
These Medicare Specific Provider Training and FAQ documents are designed to better assist you in your day to day workings with Anthem.
This series of pages are set up to assist providers with coding and documentation, training, and news items pertaining to Risk Adjustment.
This page contains the most up to date Medicare Advantage Reimbursement Policies.
Contact US

The most direct way to reach Anthem Blue Cross and Blue Shield’s provider service area that can best assist you is to call the number on the back of the member’s ID card. We do understand that these numbers may not always be at hand so we created this page to assist you in reaching us.
Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. In Ohio: Community Insurance Company. In Virginia (serving Virginia excluding the city of Fairfax, the town of Vienna and the area east of State Route 123): Anthem Health Plans of Virginia, Inc. In Wisconsin: Blue Cross Blue Shield of Wisconsin ("BCBSWi") underwrites or administers the PPO and indemnity policies; Compcare Health Services Insurance Corporation ("Compcare") underwrites or administers the HMO policies; and Compcare and BCBSWi collectively underwrite or administer the POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ® ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.