Anthem Blue Cross and Blue Shield

OrthoNet to Conduct Post-Service Prepay Medical Necessity for Select Cardiac Procedures

Appropriate care is the key to achieving the best outcomes for our Medicare Advantage members. To help reach that goal Anthem Blue Cross and Blue Shield is collaborating with OrthoNet to help ensure that invasive cardiac procedures are reasonable and necessary for the diagnosis and/or treatment of coronary artery disease.

Effective April 1, 2015, Anthem is contracted with OrthoNet to conduct post-service prepay medical necessity reviews of selected cardiac procedures, including reviews of facility and professional Cardiac Catheterizations and Percutaneous Coronary Interventions (PCIs). These reviews will apply to individual Anthem Medicare Advantage members.

Providers who submit claims for these services for individual Anthem Medicare Advantage members after the effective date may receive a request for records and related digital images. The process for submitting records and related images will be streamlined by providing you with a HIPAA-compliant, secure internet portal for uploading the needed information. Instructions for completing this process will be included with the request.

A board-certified cardiologist will review the records and images to determine if the services were reasonable and necessary to diagnose and/or treat the patient. Should you receive a medical record request, Anthem would appreciate your timely compliance.

OrthoNet will use Medicare national coverage determinations, local coverage determinations, Anthem’s medical policies, and clinical utilization management guidelines to determine medical necessity of the requested therapies. You may access these coverage determinations, medical policies and clinical guidelines at www.anthem.com/medicareprovider.

If you have questions about this communication or need assistance with any other item, contact OrthoNet at 1-844-278-5477 or fax to 1-844-876-4924.

To verify member eligibility, benefits or account information, please call the telephone number listed on the back of the member’s identification card.

Y0071_15_23430_I 02/04/2015
HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. In Ohio: Community Insurance Company. In Virginia (serving Virginia excluding the city of Fairfax, the town of Vienna and the area east of State Route 123): Anthem Health Plans of Virginia, Inc. In Wisconsin: Blue Cross Blue Shield of Wisconsin ("BCBSWI") underwrites or administers the PPO and indemnity policies; CompCare Health Services Insurance Corporation ("CompCare") underwrites or administers the HMO policies; and CompCare and BCBSWI collectively underwrite or administer the POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ª ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.