Anthem Blue Cross and Blue Shield

Natural Disaster Information for Medicare Advantage Claims
December 2012 – August 2013

This article is to notify all providers caring for Medicare Advantage members affected by one or more of the below Natural Disasters that certain states and counties have been declared either a state of emergency or federal disaster. Throughout the impacted counties and states, all providers caring for affected members will be considered “in-network” providers. Referral requirements from a primary care physician and the replacement of medical equipment or supplies will also be approved during this time. However, prior authorization for services requiring it will not be waived. Impacted claims have been identified and will be adjusted as necessary.

The following states and counties have been impacted as indicated:

**State of Emergencies Declared:**

- Kentucky Severe Storms and Flooding
  - Counties of Bell, Clay, Crittenden, Harlan, Jackson, Knox, Laurel, Lee, Leslie, Owsley, Rockcastle and Whitley during the time period of 04/15/2013 to 05/26/2013
- Severe Winter Storm Nemo and Snowstorm
  - Connecticut - All counties during the time period of 02/08/2013 to 03/12/2013
  - New Hampshire - All counties during the time period of 02/08/2013 to 03/09/2013
  - New York - Counties of Bronx, Dutchess, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, Westchester and contiguous areas during the time period of 02/08/2013 to 03/10/2013

**Federal Disasters Declared:**

- Arkansas Severe Winter Storm
  - Counties of Garland, Grant, Hot Springs, Lonoke, Perry, Pulaski and Saline during the time period of 12/25/2012 to 02/27/2013
- California Power House Fire
- County of Los Angeles during the time period of 06/01/2013 to 07/01/2013
  - California Springs Fire
    - County of Ventura during the time period of 05/01/2013 to 05/31/2013
  - California Summit Fire
    - County of Riverside during the time period of 05/01/2013 to 05/30/2013
  - Colorado Royal Gorge Fire
    - Counties of Fremont and El Paso during the time period of 06/01/2013 to 07/10/2013
  - Illinois Severe Storms, Straight-Line Winds and Flooding
    - Counties of Cook, DeKalb, DuPage, Fulton, Grundy, Kane, Kendall, Lake, LaSalle, McHenry and Will during the time period of 04/16/2013 to 06/08/2013
  - Iowa Severe Winter Storm
    - Counties of Dickinson, Lyon, O'Brien, Osceola and Sioux during the time period of 04/09/2013 to 06/04/2013
  - Missouri Severe Storms, Straight-line Winds, Tornadoes and Flooding
    - Counties of Barton, Callaway, Cape Girardeau, Chariton, Clark, Howard, Iron, Knox, Lewis, Lincoln, Maries, Marion, Miller, Montgomery, Osage, Perry, Pike, Putnam, Ralls, Shelby, St. Charles, St. Louis, Ste. Genevieve, Stoddard, Sullivan, Texas and Webster during the time period of 05/29/2013 to 08/16/2013
  - New Mexico Tres Lagunas Fire
    - During the time period of 05/30/2013 to 07/04/2013
  - New York Severe Storms and Flooding
    - Counties of Allegany, Chenango, Cortland, Delaware, Franklin, Herkimer, Madison, Montgomery, Niagara, Oneida, Otsego and Warren during the time period of 06/26/2013 to 08/10/2013
  - Severe Winter Storm Nemo, Snowstorm and Flooding
    - Connecticut - Counties of Fairfield, Hartford, Litchfield, Middlesex, New Haven, Tolland, Windham and New London during the time period of 02/08/2013 to 04/19/2013
    - Massachusetts - Counties of Barnstable, Berkshire, Bristol, Dukes, Essex, Franklin, Hampden, Hampshire, Middlesex, Nantucket,
Norfolk, Plymouth, Suffolk and Worcester during the time period of 02/08/2013 to 05/18/2013

- New Hampshire - Counties of Belknap, Carroll, Cheshire, Hillsborough, Merrimack, Rockingham, Strafford and Sullivan during the time period of 02/08/2013 to 04/17/2013

- New York - Counties of Suffolk during the time period of 02/08/2013 to 05/22/2013

- Maine - Counties of Androscoggin, Cumberland and New York during the time period of 02/08/2013 to 04/23/2013

Y0017_14_20634_I_002_07/17/2014

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. In Ohio: Community Insurance Company. In Virginia (serving Virginia excluding the city of Fairfax, the town of Vienna and the area east of State Route 123): Anthem Health Plans of Virginia, Inc. In Wisconsin: Blue Cross Blue Shield of Wisconsin ("BCBSWi") underwrites or administers the PPO and indemnity policies; Compcare Health Services Insurance Corporation ("Compcare") underwrites or administers the HMO policies; and Compcare and BCBSWi collectively underwrite or administer the POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ® ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.