AMH Health, LLC functionality on the Availity Portal

Summary: Beginning January 1, 2020, the Availity Portal will be your exclusive secure website to access many of your AMH Health online tools and resources (https://www.availity.com).

The use of Availity for these functions provides you with access to real-time information and instant responses in a consistent format regardless of the payer. Start exploring how you can use the Availity Portal during your patient check-in, check-out or billing, or whenever you might benefit from easy, instant access to health plan information.

Here are the functions that will be available to you on the Availity Portal (https://www.availity.com):
- Eligibility and benefits
- Claims status inquiry
- Claims submission
- Claim dispute submission
- Medical attachments
- Authorization requests and inquiries (via the Interactive Care Reviewer)
- Precertification Look-Up Tool
- Digital member ID card

Applications located on Availity Payer Spaces:
- Remittance Inquiry
- Provider Online Reporting
- Claims Status Listing
- Clear Claim Connection
- Patient360
- Precertification Look-Up Tool

To access these online tools, you need to have the appropriate role assignment on Availity. Your Availity administrator can grant you access.

Don’t know whom your Availity administrator is?
From Availity’s home page, select My Account Dashboard | My Administrators.

Not registered on the Availity Portal yet?
Visit https://www.availity.com to register today. If you already use Availity, no additional registration is needed. AMH Health will appear as one of your options in the payer drop-down lists starting January 1, 2020.

Need training?
If you would like more information on navigating in Availity, select Help & Training | My Learning Plan from the top navigation menu on the Availity home page. Availity also offers onboarding modules for new administrators and users. Search the keyword onboarding to locate and enroll in these modules in the Availity Learning Center.