Delegation of functions for Medicare Advantage plans  
(Connecticut only)

We are pleased to announce that Anthem Blue Cross and Blue Shield (Anthem) has expanded certain Medicare Advantage plans with OptumCare® Network of Connecticut (OptumCare IPA). This includes Anthem’s CareMore at-home program and Anthem’s delegation of certain administrative functions for members who select or are assigned an OptumCare IPA PCP.

Anthem’s delegation of administrative services shall apply to the following Anthem MediBlueSM plans:

- Anthem MediBlue Plus (HMO)
- Anthem MediBlue Dual Advantage (D-SNP)
- Anthem MediBlue Select (HMO)

Members who have selected a PCP who is part of the OptumCare IPA will be issued new ID cards to reflect the updated information outlined below. Please note: This delegation does not apply to members who select/are assigned PCPs outside of the OptumCare IPA.

Providers who have questions about participation in the OptumCare IPA should call the OptumCare Network Development Department at 1-860-284-7304.

Effective October 1, 2019, OptumCare IPA was delegated for claims processing services, in addition to the previously communicated administrative functions for Anthem MediBlue Plus (HMO), Anthem MediBlue Dual Advantage (D-SNP) and Anthem MediBlue Select (HMO) members who have selected an OptumCare IPA PCP. Anthem will retain all other services.

Claims submission address: Providers should submit all claims for services provided to OptumCare IPA attributed members to the address or electronic payer ID below. That information also is printed on the back of the member’s ID card. Anthem will continue to pay some services; however, OptumCare IPA will automatically redirect those services to Anthem for processing.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcare Health Services Insurance Corporation (Compcare) or Wisconsin Collaborative Insurance Corporation (WCIC). Compcare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc.
Claims related questions can be directed to OptumCare IPA’s Provider Service number at 1-888-556-7048.

Paper claims should be submitted to: OptumCare Network of Connecticut
P.O. Box 2500
Rancho Cucamonga, CA 91729-2500

OptumCare IPA electronic payer ID: E3287

**Administrative functions previously delegated — effective July 1, 2018:**
- Precertification requests
- Medical management
- Credentialing process for OptumCare IPA providers

If you have any questions, please contact the Medicare Provider Services Unit at 1-866-673-4157.