City of New Haven, CT Moves to Anthem Blue Cross and Blue Shield Medicare Advantage Plan

Effective January 1, 2019, the City of New Haven, CT will offer an Anthem Medicare Preferred (PPO) plan. Anthem will provide medical benefits for the City of New Haven retirees through Anthem’s Local Preferred Provider Organization (LPPO) product, which includes the National Access Plus benefit. With the National Access Plus benefit, retirees are free to receive services from any in-network provider, as well as any out-of-network provider who is eligible to receive payments from Medicare. City of New Haven retirees will pay the same cost share for both in-network and out-of-network services. The MA plan offers the same hospital and medical benefits that Medicare covers and also covers additional benefits that Medicare does not, such as hearing, LiveHealth Online and SilverSneakers®.

The prefix on the Medicare Advantage ID cards will be ZDX.

Providers may call the number on the back of the member ID card/Provider Services at 833-848-8730 for eligibility, prior authorization requirements and any questions about the City of New Haven member benefits or coverage.

Detailed prior authorization requirements are also available to contracted providers by accessing the Provider Self-Service Tool at Availity.com.

Providers will follow their normal claim filing procedures for City of New Haven member claims.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcare Health Services Insurance Corporation (Compcare) or Wisconsin Collaborative Insurance Corporation (WCIC). Compcare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc.