Anthem Blue Cross and Blue Shield

Individual MA Members Should Use NationsHearing

(IN, KY, OH, and VA only)

Members enrolled in our individual Medicare Advantage plans that provide routine hearing exam and/or hearing aid benefits must use NationsHearing effective Jan. 1, 2018, for their hearing benefits. When the member contacts NationsHearing to use hearing benefits, NationsHearing staff will help the member find a provider in their area who will best meet their needs. Providers interested in joining the NationsHearing network should call 1-877-440-2601.

If an HMO member sees a provider who is not contracted with NationsHearing, those hearing claims will deny.

If you have questions, please call provider services on the number on the back of the member's ID card.

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