Medicare Advantage Resource Guide – Condition-Specific Programs

Anthem works with a variety of companies to help members with specific health care issues. Please see the chart below for additional information about these companies and how they may be able to provide additional help to your patients.

<table>
<thead>
<tr>
<th>Condition or service</th>
<th>Program Description</th>
<th>States</th>
<th>Contact</th>
<th>Additional Information</th>
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| Advanced illness     | The Aspire program allows individual Medicare Advantage members and their care givers timely access to appropriate care 24/7 through the Aspire care management team. Aspire does not replace the care of PCPs and specialists. Members enrolled in this program keep their PCP and other specialists and may continue to seek treatment. | IN, KY, OH | IN: 844-735-3314  
KY: 844-735-1412  
OH: 844-326-3119 | Additional information can be found under Important Medicare Advantage Updates at anthem.com/medicareprovider |
| Cardiology           | OrthoNet conducts post-service prepay medical necessity reviews of selected cardiac procedures, including reviews of facility and professional Cardiac Catheterizations and Percutaneous Coronary Interventions (PCIs). These reviews will apply to individual Medicare Advantage members. | OH, IN, KY, MO, WI | Fax 1-844-876-4924  
Phone 1-844-278-5477 | Additional information can be found under Important Medicare Advantage Updates at anthem.com/medicareprovider |
| Home Health          | Prior authorization is required for the following home health services for individual Medicare Advantage members:  
° Skilled Nursing  
° Home Health Aide  
° Therapies (Physician Therapy, Occupational Therapy and Speech Therapy) | OH, IN, KY, MO | Fax 1-844-834-2908  
Phone 1-844-411-9622  
Portal: providers may initiate a prior authorization request at https://portal.mynexus | myNEXUS Quick Reference Guide for Providers  
myNEXUS FAQs for Providers  
www.mynexuscare.com/anthem |
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<th><strong>Medical Social Worker</strong> care.com/</th>
<th><strong>Imaging services</strong></th>
<th>All participating Medicare Advantage providers who provide imaging services must complete registration for AIM’s online registration tool, OptiNet. OptiNet will collect modality-specific data from providers who render X-ray, ultrasound (abdominal/retroperitoneum, gynecological and obstetrical services only at this time), Magnetic Resonance (MR), Computed Tomography (CT), nuclear medicine (NUC), positron emission tomography (PET) and echocardiograph imaging services. Areas of assessment include facility specifications, technologist and physician qualifications, accreditation, equipment and technical registration. OH, IN, KY, MO, WI</th>
<th>The provider registration is available online at <a href="http://www.providerportal.com">www.providerportal.com</a>. AIM Customer service: 800-252-2021</th>
<th>Additional information is available at anthem.com/medicareprovider under Important Medicare Advantage Updates.</th>
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<td><strong>Oncology, Ophthalmology, Osteoporosis</strong></td>
<td>Providers are reimbursed with enhanced payments for using less expensive, therapeutically equivalent Part B injectable drugs when treating individual Medicare Advantage members. OH, IN, KY, MO, WI</td>
<td>Samit Bhatt Clinical Pharmacist <a href="mailto:SBhatt@magellanhealth.com">SBhatt@magellanhealth.com</a></td>
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<td><strong>Physical Therapy and Occupational Therapy</strong></td>
<td>Outpatient Part B and long-term care facilities should contact OrthoNet, LLC to conduct medical necessity reviews for outpatient physical therapy (PT) and occupational therapy (OT) for our individual Medicare Advantage members. OH, IN, KY, MO, WI</td>
<td>Fax 1-844-340-6419 Phone 1-844-340-6418</td>
<td>Additional information can be found under Important Medicare Advantage Updates at anthem.com/medicareprovider</td>
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<td><strong>Rare disease management</strong></td>
<td>Accordant Health Services provides targeted disease management services for our individual Medicare Advantage PPO members only with rare medical conditions, including:  • Amyotrophic Lateral Sclerosis (ALS)  • Chronic inflammatory OH, IN, KY, MO, WI</td>
<td>Fax: 1-866-247-1150 Phone: 1-866-247-1150 Web: <a href="http://referral.accordant.com">http://referral.accordant.com</a></td>
<td>Additional information can be found under Important Medicare Advantage Updates at anthem.com/medicareprovider</td>
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| Spine and invasive pain management procedures | The following services/treatment requests must be reviewed by OrthoNet for precertification:  
- Epidurals  
- Facet Blocks  
- Pain Pumps  
- Neurostimulators  
- Spinal Fusion  
- Spinal Decompression  
- Vertebro/Kyphoplasty | OH, IN, KY, MO, WI  
Fax: 800-959-1537  
Phone: 866-797-9884 |  
Additional information can be found under Important Medicare Advantage Updates at anthem.com/medicareprovider |
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