

## 2019 Individual & Small Employer Group<sup>1</sup> Health Plans Quick Reference Guide Anthem Blue Cross and Blue Shield in Connecticut

### On Exchange

On Exchange Product Name <sup>2</sup>	Product	Network Name	Prefix	Market Segment	PCP Selection Required?	PCP Referrals Required?
Catastrophic HMO Pathway X Enhanced	HMO	Pathway X Enhanced	VHC	Individual	Yes	No
Gold PPO Standard Pathway X	PPO	Pathway X	VHA	Individual	Yes	No
Silver PPO Standard Pathway X	PPO	Pathway X	VHA	Individual	Yes	No
Bronze PPO Standard Pathway X	PPO	Pathway X	VHA	Individual	Yes	No
Bronze HMO Pathway X Enhanced Tiered	HMO	Pathway X Enhanced Tiered	ZTU	Individual	Yes	No
Gold HMO Pathway X Enhanced Tiered	HMO	Pathway X Enhanced Tiered	ZTU	Individual	Yes	No
Silver PPO Pathway X Tiered	PPO	Pathway X Tiered	VJW	Individual	Yes	No
Gold Pathway X HMO	HMO	Pathway X HMO	VHE	Small Group	Yes	No
Silver Pathway X HMO	HMO	Pathway X HMO	VHE	Small Group	Yes	No
Bronze Pathway X HMO	HMO	Pathway X HMO	VHE	Small Group	Yes	No
Platinum Pathway X PPO	PPO	Pathway X PPO	VHF	Small Group	Yes	No
Gold Pathway X PPO	PPO	Pathway X PPO	VHF	Small Group	Yes	No
Silver Pathway X PPO	PPO	Pathway X PPO	VHF	Small Group	Yes	No
Bronze Pathway X PPO	PPO	Pathway X PPO	VHF	Small Group	Yes	No

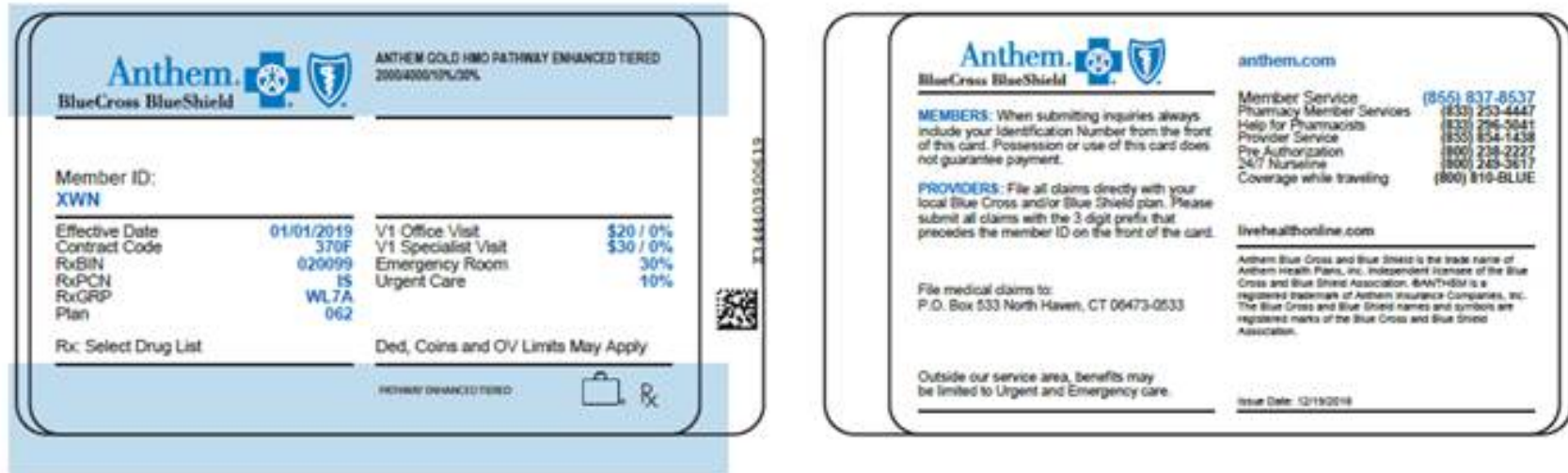
### Off Exchange

Off Exchange Product Name <sup>2</sup>	Product	Network Name	Prefix	Market Segment	PCP Selection Required?	PCP Referrals Required?
Anthem Bronze HMO Pathway Enhanced	HMO	Pathway Enhanced	YMW	Individual	Yes	No
Anthem HMO Catastrophic Pathway Enhanced	HMO	Pathway Enhanced	YMW	Individual	Yes	No
Anthem Gold HMO Pathway Enhanced Tiered	HMO	Pathway Enhanced Tiered	XWN	Individual	Yes	No
Anthem Silver HMO Pathway Enhanced Tiered	HMO	Pathway Enhanced Tiered	XWN	Individual	Yes	No
Anthem Bronze HMO Pathway Enhanced Tiered	HMO	Pathway Enhanced Tiered	XWN	Individual	Yes	No
Anthem Platinum Pathway CT HMO	HMO	Pathway CT HMO	XYZ	Small Group	Yes	No
Anthem Platinum Pathway CT PPO	PPO	Pathway CT PPO	XYN	Small Group	Yes	No
Anthem Gold Pathway CT PPO	PPO	Pathway CT PPO	XYN	Small Group	Yes	No
Anthem Silver Pathway CT PPO	PPO	Pathway CT PPO	XYN	Small Group	Yes	No
Anthem Bronze Pathway CT PPO	PPO	Pathway CT PPO	XYN	Small Group	Yes	No
Anthem Bronze Pathway CT PPO Tiered	PPO	Pathway CT Tiered PPO	ZTL	Small Group	Yes	No
Anthem Gold Pathway CT PPO Tiered	PPO	Pathway CT Tiered PPO	ZTL	Small Group	Yes	No
Anthem Silver Pathway CT PPO Tiered	PPO	Pathway CT Tiered PPO	ZTL	Small Group	Yes	No

<sup>1</sup> For small group members, this change is effective upon the date of their 2019 renewal (e.g., for small groups that renew February 1, 2019, this change will be effective February 1, 2019; for small groups renewing March 1, 2019, this change will be effective March 1, 2019, etc.). Click [here](#) for more information regarding the Pathway network consolidation.

<sup>2</sup> This grid contains the base product name. Actual product names include the base name plus a series of numbers or letters which refer to varying deductible, coinsurance or benefit options. Verify specific member benefits by calling Provider Service at 855-854-1438 or online via [www.Availity.com](http://www.Availity.com).

## Sample ID Card



### Member ID card tips:

- The network name continues to be printed on the bottom right of the member ID card and identifies the provider network that supports the member’s medical health plan. This is important because some plans include little to no out-of-network benefits. Services rendered by non-contracted providers are processed as out-of-network.
- Plans with limited out-of-area benefits display a disclaimer on the back of the member ID card to advise providers when plan benefits may be limited to urgent or emergency care outside of the member’s Home plan service area.
- Providers should always verify member eligibility/benefits and confirm that the provider participates in the network that supports the member’s plan.

## Health Insurance Exchange Plan Contact Information

<b>Provider Call Center</b>	855-854-1438, Monday-Friday, 8:00 a.m. - 5:00 p.m. Online service at <a href="http://www.availity.com">www.availity.com</a>
<b>Utilization Management/Pre Authorization:</b> <b>Required</b> for inpatient admissions <b>Required</b> for elective and emergent admissions, outpatient surgery and transplants	Phone: 800-238-2227 Fax: 877-539-3851
<b>Required</b> for outpatient diagnostic radiological services (MRA, MRI, PET, CT, nuclear cardiology)	Phone: 866-714-1107 Online: AIM <i>ProviderPortals</i> <sup>SM</sup> at <a href="http://aimspecialtyhealth.com/goweb">aimspecialtyhealth.com/goweb</a>
<b>Claims Submission (Electronic claim filing is preferred)</b>	Electronic claim filing is preferred: EDI Help Desk 800-470-9630 By mail: Anthem Blue Cross and Blue Shield P.O. Box 533 North Haven, CT 06473

## Health Insurance Exchange Plan Contact Information

<b>Timely Filing</b>	CMS 1500 - 180 days from date of service UB04 - 180 days from date of discharge Coordination of benefits – 90 days from date of explanation of benefits (EOB)
<b>Appeal Address</b>	Anthem Blue Cross and Blue Shield First Level Appeal Review P.O. Box 1038 North Haven, CT 06473-4201

Our website, [anthem.com](http://anthem.com), contains additional information for providers, including directories, formularies, practice guidelines, provider newsletters and more. To access our directories, select Providers, then choose “Search the Provider Directory” under “Answers@Anthem” on the right side of the screen.

**Note:** This reference guide refers to in-network services. It is for illustrative purpose only, and is subject to the provisions of the subscriber agreement, master group policy, or other applicable coverage document.