Medicare Supplement claim error expected to be resolved by March 31

Since Dec. 1, 2016, some providers may have received statements showing the same Medicare Supplement claim as both paid and denied for eligibility. These errors are scheduled to be corrected by March 31, 2017. Providers should disregard the remittance message “EXPENSE OCCURED AFTER COVERAGE TERMINATED” for the claims that were denied. No additional provider action is required and no new remittances will be sent.

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