Provider Registration and Reporting Experience for Patient-Centered Care Programs
Patient-Centered Care Programs Overview

The Patient-Centered Care Programs aim to empower primary care physicians (PCPs) to engage in those comprehensive primary care functions that move us toward a coordinated, evidence-based care model and have the greatest impact on achieving the triple aim of improved quality, patient experience and affordability.

The reports and information available to assist PCPs will be accessed free via Availity, a multi-payer portal. Go to www.availity.com to register or log in.

Availity is one of the leading health information networks in the country, optimizing information exchange between multiple health care stakeholders through a single, secure network. The Availity® Health Information Network encompasses business and clinical services, and supports nationwide real-time and batch electronic data interchange via the web and through business-to-business integration.
Registering for Availity

Go to www.availity.com and click Register now.

Complete the online registration wizard.

• Note: In order to expedite the registration process, please have your Primary Controlling Authority (PCA), a person who is authorized to sign on behalf of your organization, complete the registration wizard.

• Your designated Primary Access Administrator (PAA) will receive an email from Availity with a temporary password and next steps

• The PAA will log in to Availity to grant end user access and begin accessing reports.

If you need further assistance with Availity, please contact Availity Client Services at 1-800-282-4548.
1. Click on Maintain Organization under Account Administration

2. Click on Organization name
PAA Registering Organization for the Patient-Centered Care Programs

1. Click on Patient Centered Care Programs Enrollment Administration to register
Completing the registration process

Organization Information

* indicates a required field

- Organization:
- Doing Business As:
- Organization Type: Payer
- Payer/Vendor:
- Geographic Location:

Click on Verify Enrollment in Patient Centered Care Programs to complete the enrollment process

Organization Links
- View Roles
- View Identifiers
- Patient Centered Care Programs
- Enrollment Administration
- Verify Enrollment in Patient Centered Care Programs

Patient Centered Care Programs

Your organization is currently registered for Patient Centered Care Programs. Use the Account Administration | Maintain User feature to add this role to an Availability user's account.

Close Window
PAA Registering Users via Account Administration

To register a user for Patient-Centered Care Programs access:
1. Start by clicking Account Administration from the Availity Menu

2. If adding a new user, select Add User and proceed with setting up your new user.
3. If editing an existing user’s role, select Maintain User and User Search page displays.

***Under User Roles click the check box next to Patient-Centered Care Programs to grant user access.

4. Users can then access the program by clicking on My Payer Portals on the Availity left navigation bar and then select Patient-Centered Care Programs.

PAAs – don’t forget to assign yourself access to the tool, if needed.

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<th>Role(s)</th>
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<td><strong>Patient Centered Care Programs</strong></td>
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Once the Availity Primary Access Administrator has granted the user access, the user can perform the following steps to access their reports:
1. Click on *Log in here*
2. Enter your log in and password
3. Click on My Payer Portals
4. Click on Patient-Centered Care Programs
5. Verify the Organization
6. Click Submit
Patient-Centered Care Programs Provider Online Interactive Tool
Welcome Home Page

Users can navigate in the application by using the left navigation menu or the boxes in the center of the Home page.
Click **Programs** to view program description and documents for the Patient-Centered Care Programs.

Click on the **year** to view or download document from this page.

<table>
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<tr>
<th>Program Documentation</th>
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<tr>
<td>Patient Centered Primary Care Program Description [PDF]</td>
<td>Patient Centered Primary Care Frequently Asked Questions for Providers [PDF]</td>
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View List Of Accessible Tax IDs

From the **Programs** link, click to view a list of accessible eligible tax ID numbers.
Click **Report Search** (left tool bar) or **Search Report** (center of page) to access the list of report links.

Click on the report link to view or download the reports.

Click on **Report Glossary of Terms** at bottom of screen for report detail.
Click **Contact Us** to submit questions about the program. Your inquiry will be submitted to an internal mailbox for the Patient-Centered Care Programs.
Click **Notifications** to view pertinent information.
Register/Maintain Organization

Click **Programs** to verify the eligible Tax ID numbers associated with the organization.
Click **Online Resources** to view links to helpful external websites.
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