Interest Payment Checks Coming to Some Indiana Providers

As a result of a system audit conducted by Anthem Blue Cross and Blue Shield in Indiana, it was discovered that some providers may be due interest payments. This situation is a result of an Indiana Prompt Pay law that stipulates that providers are entitled to interest payments when a payment that went to a member may have been delayed.

In the coming weeks affected providers may receive interest payment checks with amounts that could vary greatly. Some of the check amounts could be very small. Anthem feels that regardless of the amount that it is very important for us to be in compliance with this law.

We appreciate your understanding during this process.

If you have any questions regarding this Update, please contact your local Network Management Representative or Provider Inquiry.