List of Emergency Diagnosis Codes Now Available

Streamlines Billing of Emergency Services for Hoosier Healthwise Members

In an effort to streamline your billing for emergency services provided to Hoosier Healthwise members, Anthem has made available its list of emergency diagnosis codes for outpatient reimbursement—making it easier to ascertain whether a specific diagnosis is considered by Anthem to be emergent or non-emergent. This will result in faster claims routing, and help to control administrative costs.

Using the Appropriate Codes

As a general rule, when submitting claims for emergent-condition services, providers should use the appropriate emergency diagnosis code(s) from this list, along with Revenue Code 450. However, providers should bill both the diagnosis and procedure code(s) that are appropriate for the claim: If you believe a situation was an emergency—yet the diagnosis does not match up with a code on Anthem’s list—then you should still bill this as an emergency, using Revenue Code 450, and submit medical records for review. For reimbursement for the screening of a non-emergent condition, you should use the appropriate diagnosis code along with Revenue Code 451.

Accessing the List of Codes

The list of emergency diagnosis codes is available on the secure MyAnthem site. To access it:

1. First, log in to your MyAnthem account. There are two ways to do this:
   a. Go to https://www26.anthem.com/commonlogin/logon.jsp
   b. Or, go to www.anthem.com and select Information for Providers on the bottom right of the page. Under Providers | Spotlight, click State Sponsored Plans – Indiana Hoosier Healthwise and Healthy Indiana Plan. Click the MyAnthem Login button on the left side of the screen.

2. Once you’ve logged in to MyAnthem:
   a. Select the Administrative Support tab at the top of the page
   b. Click on Emergency Department Diagnosis Codes for Hoosier Healthwise Outpatient Claims located in the bulleted list at the bottom of the page

To Register for the Secure MyAnthem Site

Not signed up for MyAnthem? Follow the instructions in step 1b above, but click on the Register Now link rather than the MyAnthem button. Then, follow the simple instructions.

More Information

For questions regarding emergency diagnosis codes or specific billing guidelines for emergency services, please contact our Customer Care Center at 1-866-408-6132.