

Continuation of Care Form

(To be used when a provider is no longer contracted with Anthem BCBS Network)

Our goal is to provide benefits for continuity of care for any new member of Anthem Blue Cross and Blue Shield who is receiving prenatal care or is in **active treatment for an acute or chronic condition** with a provider who has left the Anthem Blue Cross and Blue Shield Network. Visits through the current period of active treatment **or** up to 90 days, depending on the care needs and circumstances will be approved. If the member chooses to continue her prenatal care with an out of network provider, the visits may be approved if the member is receiving prenatal care during the second or third trimester of pregnancy and will continue through the provision of post-partum care directly related to the delivery.

If you or any covered family member are receiving care of this kind from a non participating provider, please complete this form. Information provided will be kept confidential by Anthem Blue Cross and Blue Shield and will only be used in accordance with applicable privacy laws. Anthem Blue Cross and Blue Shield may share this information with your primary care provider (PCP) and/or specialist and may be in contact with you to facilitate continuity or continuation of care.

Subscriber/Employer Info:

Subscriber Name: _____ Coverage Effective Date: _____
 Group Number: _____
 Employer Name: _____
 Type of Coverage, i.e., (HMO, PPO) _____

Patient Info:

Patient Name: _____ Patient DOB: _____
 Patient ID# _____ Home Telephone #: _____ Work Telephone# _____
 Patient Address: _____
 Best time to contact: _____

Provider Info Primary Care Provider (PCP): _____
 PCP Address: _____
 PCP Telephone #: _____

- 1) Specialist Name: _____ Telephone #: _____
 Specialist Address: _____
- 2) Specialist Name: _____ Telephone #: _____
 Specialist Address: _____

Services Requested for Transitional Care:

___ Ambulatory/Same Day Surgery	___ Durable Medical Equipment	___ GYN/infertility
___ Hospice Care	___ Inpatient Care (after surgery)	___ Mental Health
___ OB _____ Date of Delivery	___ Oncology	___ Out of Network Care
___ Outpatient Rehab (physical therapy, occupational therapy, speech therapy)		
___ Pediatrics	___ Surgery/Treatment Type of Surgery _____	
___ Transplant	___ Other: _____	
___ Chronic/Long Term Illness, name of illness _____		

Diagnosis: _____

Brief Description of active treatment being received:

Are you working with a nurse case manager with your Health Plan at this time? Yes/No

If yes, what health care needs are being addressed? _____

Would you like to be contacted by the Case Management Department at Anthem to discuss your health care needs? Yes/No

Signature of Subscriber/Guardian/Parent of the Patient: _____

Date: _____

Please mail completed form to: **Attention Medical Management Department**
Anthem BCBS-Medical Management Dept.
108 Leigus Road
Wallingford, CT 06492

(or) fax to: **Medical Management at: 877 539 3851**

Note: For questions on filling out the form or if you need assistance on filling out the form please contact the number on the back of your ID card.