

Prefix Reference List – Colorado

| Member Type | Three-Character Prefix | Network/Contract Type | Customer Service Phone # | Address (Claims, Adjustments, & Appeals) | Authorization Phone # | |
|--|------------------------|--------------------------------------|--|--|--|------------------|
| Local <i>Local members are also identified by the following custom three-character prefixes (all are PPO, unless indicated otherwise):</i> AGR, AZC, BXC, CBW, COG, CSF, CSS, CST, CUH, DQJ (HMO), DUS, EFM, EJB, EVQ, FDW, FIV, FLW, FQJ, GDE, GMW, GVC, HUG, HXB, ICC, IMH, IYP, JBB, JBQ, JCV, JFH, JHQ, JID, JIH, JIP, JME, JNU, JRP, JTP (Mountain Enhanced Network – Large Group) , JYH, LOS, MJB, NBO, NMX, NQM, NWD, OAG, OHR, OKR, OLU, OMX, PEA (Blue Priority PPO), PQC (until 12/31/18) , PQQ (HMO) , QAF, QAR, QER, QFS, QFV, QGW, QMU, QPW, QQP, QRN, QRR, QRS, QRT, QRU, QRV, QRW, QRX, QRY, QSM, QSS, QTE, QTT, QUW, QVM, QWP (Pathway – National Accounts) , QWW, QZH, RNF, ROZ, SLE, SQJ, TAE, TGZ, TMC*, TQN, TXZ (HMO) , UCL, UIT, ULA, ULX, UQJ, UZT, VAE (Pathway Network – Large Group) , VAH (Mountain Enhanced Network – Large Group) , VCG, VGC, VTT, VWW, VYN, WOZ, WPQ (HMO) , WVY, WXO, WZR, WZS, WZT, XAU, XRU (HMO) , XTT, YCS, YKX, ZME, ZQH, ZQQ, ZQZ, ZTT, ZUT *For this three-character prefix, phone numbers are different than Local members. Please reference back of the member's ID card. | XFA | Blue Priority (HMO) | 877-833-5742 | Anthem Blue Cross and Blue Shield P.O. Box 5747 Denver, CO 80217-5747 Note: The preferred method for submitting a claim is electronically or hard copy. However, fax submission is allowed at the following fax numbers: 866-365-5504 or 303-764-7123 | 800-832-7850 | |
| | XFB | HMOSelect | | | | |
| | XFC | HMOSelect | | | | |
| | XFD | Blue Priority (HMO) | | | | |
| | XFE | Medicare Primary | | | | |
| | XFF | HMO | | | | |
| | XFH | Blue Priority PPO | | | | |
| | XFJ | Indemnity | | | | |
| | XFK | PPO | | | | |
| | XFL | PPO | | | | |
| | XFM | Blue Priority PPO | | | | |
| | XFN | HMO | | | | |
| | XFP | Indemnity | | | | |
| | XFT | Indemnity | | | | |
| | XFW | PPO | | | | |
| | XFY | HMO | | | | |
| | XFZ | PPO | | | | |
| | XWD | WellChoice – H (PPO) | | | | |
| | XWU | WellChoice – U (PPO) | | | | |
| | XWX | WellChoice – C (PPO) | | | | |
| | | XFG, XFO | Medicare Supplement | 866-438-9969 | | No auth required |
| | | MAP, VAT | MA – Anthem MediBlue Plus (HMO) | 888-346-0095 | | 866-797-9884 |
| | | VAP | MA – Anthem MediBlue Dual Advantage (HMO SNP) | 888-346-0095 | | 866-797-9884 |
| | CBH | MA – Anthem Medicare Preferred (PPO) | Varies by Group. Please reference back of ID card. | | Varies by Group. Please reference back of ID card. | |
| Health Insurance Marketplace/ACA: <i>(This unit handles all Affordable Care Act (ACA) compliant plans which includes both on and off exchange plans)</i> <i>*(off exchange/ACA Compliant)</i> | VAB | Pathway X (exchange) | 855-854-1438 | | 800-832-7850 | |
| | VAC | Pathway X (exchange) | | | | |
| | VAG | Mountain Enhanced X (exchange) | | | | |
| | VAJ | Pathway X (exchange) | | | | |
| | VAA | Pathway* | | | | |
| | VAD | PPO* | | | | |
| | VAF | Mountain Enhanced* | | | | |
| | VAI | PPO* | | | | |
| | VAK | Mountain Enhanced* | | | | |
| | XFI | Blue Priority (HMO)* | | | | |
| | XFS | Blue Priority PPO* | | | | |
| XFX | Pathway* | | | | | |
| FEP | R + 8 numerics | ▪ PPO – if you have a PPO contract. | 800-852-5957 | FEP PO Box 105557 | 800-860-2156 | |

* Intraplan members are members of the other Blue plans affiliated with our parent company that are processed on the same claim system

** Guest members do not have a three-character prefix. They are identified by "Guest Member" on their health plan ID card. (We cannot accept Guest Membership claims electronically. They must be sent hard copy.)

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|---|---|---|--|--|---------------------|
| | | | | Atlanta, GA 30348-5557 | |
| BlueCard | All other three-character prefixes not listed above | <ul style="list-style-type: none"> ▪ PPO – if PPO in suitcase logo. ▪ Indemnity – if empty suitcase logo. | <i>Claims Customer Service:</i> 888-817-3717 <i>Eligibility:</i> 800-676-BLUE (2583) | <i>Same as Local</i> Anthem Blue Cross and Blue Shield P.O. Box 5747 Denver, CO 80217-5747 | 800-676-BLUE (2583) |
| IntraPlan* | Most common prefixes in CO: AET, AWE, BTW, FRD, HYE, KNK, LSI, NAJ, SAC, UNR, WEP, WPK, XDP | <ul style="list-style-type: none"> ▪ PPO | <i>Claims, Eligibility and Benefits Customer Service:</i> 800-677-6669 | Note: The preferred method for submitting claims is electronically or hard copy. However, fax submission is allowed at the following fax numbers: 866-365-5504 or 303-764-7123 | 800-832-7850 |
| <ul style="list-style-type: none"> ▪ Anthem Blue Cross members in California ▪ Nevada members | YF? | <ul style="list-style-type: none"> ▪ PPO – if PPO in suitcase logo. ▪ Indemnity – if empty suitcase | 877-833-5742 | | |
| HMO Colorado Guest Membership / Away From Home Care | N/A** | HMO | 800-827-6422 | HMO Colorado Guest Membership*** 700 Broadway, Dept. HU0444 Denver, CO 80273 | 800-827-6422 |

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