New ERA/835 Sender ID's

Beginning October 12, 2015, you may begin to receive 835s with a new sender ID (ISA06 and GS02) value of 835EDIERA. Please plan accordingly to accept and process these new values along with the sender IDs you receive today.

New online processes for ERA only registration and provider management of paper remittance vouchers

Anthem Blue Cross and Blue Shield (Anthem) will soon implement a new online ERA only registration process, replacing current paper forms. This new online process will be available October 12, 2015. Once available, providers and third party billing agents will be able to access the new online registration link at www.anthem.com/edi. This new online process will eliminate the use of paper ERA registration forms.

Anthem will introduce an online capability for providers to control their receipt of paper remittance vouchers by mail. In support of HIPAA Administrative Simplification requirements, Anthem will discontinue mailing paper remittance vouchers for providers receiving ERA. We expect cessation of mailed remittance vouchers to begin in November 2015. For providers initially registering for ERA, paper suppression will automatically begin 31 days after a provider registers for ERA. The new online capabilities for providers to control their receipt of mailed paper remittances to be available beginning October 12, 2015, which will allow providers to elect to continue receipt of paper remittance vouchers by mail. This online paper remit election process will replace all paper remittance election processes currently used today.

Anthem will provide additional details about these upcoming changes as information is available.

Providers registering for ERA and EFT at the same time should continue to use EnrollHub™, a CAQH Solution™, at https://solutions.caqh.org.