Medicare Advantage
Public Provider Portal
Assisting Providers in Navigating Anthem’s Medicare Advantage Provider Sites
www.anthem.com/ca/medicareprovider
Introduction

• Providers may go directly to the Anthem Blue Cross Medicare Advantage landing page by typing in the URL www.anthem.com/ca/medicareprovider. This is the quickest and easiest path to the site.

• Providers may also follow the link instructions in this presentation to navigate to the Anthem Blue Cross Medicare Advantage landing page.

• The presentation will also highlight some of the most commonly visited resource and educational features within the Anthem Blue Cross Medicare Advantage sites.
Navigation to MA Public Provider Portal

www.anthem.com/ca

From the Anthem home page click on either provider link marked here with the red arrows
Main Provider Site

From the Provider home page, click on the Medicare Solutions button marked here with a red arrow in the center of the page.

These navigation steps can be bypassed by going directly to:
www.anthem.com/ca/medicareprovider
This page contains many useful links to help you better serve our Medicare Advantage members. The next nine slides highlight the most commonly visited pages.

- 1) Important Medicare Advantage Updates
- 2) Plans and Benefits
- 3) HMO and PPO Provider Guidebook
- 4) Member ID Card Samples
- 5) Provider Forms
- 6) Provider Training and FAQs
- 7) Risk Adjustment
- 8) Reimbursement Policies
- 9) Contact Us
Important Medicare Advantage Updates

This page contains educational articles and emails, including policy changes, from both Anthem and CMS. This page contains information that will allow our providers to more easily do business with Anthem.
Member Plans and Benefits

The Plans and Benefits page provides links to the member’s Summary of Benefits, Evidence of Coverage, and Formularies for all of Anthem BlueCross’s Individual* Medicare Advantage and Part D plans.

*For Employer Group plans please call the number on the back of the member’s ID card.
The guidebook contains information on the following subjects:

Medicare Advantage Overview
Provider Participation
Credentialing
Utilization Management
Grievance and Appeals
This page consists of a PDF file containing examples of all Anthem BlueCross’s Individual Medicare Advantage Plan ID Cards to be used as reference.
Commonly used forms such as Precertification and Beneficiary Notice Forms are on this page.
These Medicare Specific Provider Training and FAQ documents are designed to better assist you in your day to day workings with Anthem.
Risk Adjustment Site
www.anthem.com/ca/medicareriskadjustment

This series of pages are set up to assist providers with coding and documentation, training, and news items pertaining to Risk Adjustment.
Medicare Advantage Reimbursement Policies

Medicare Advantage reimbursement policies for specific procedures and modifiers.
The most direct way to reach Anthem Blue Cross’s provider service area that can best assist you is to call the number on the back of the member’s ID card. We do understand that these numbers may not always be at hand so we created this page to assist you in reaching us.
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