Anthem Blue Cross

Discontinuation of Paper Remits to all ERA Registered Providers Effective October 1, 2015

Anthem Blue Cross (Anthem) began notifications to providers about HIPAA Administrative Simplification requirements to discontinue the mailing of paper remittances for providers registered for electronic remittance advices (ERA) in May 2014. In support of these requirements, Anthem will discontinue the mailing of paper remits to all providers currently registered for ERA beginning October 1, 2015. As previously communicated, in-network providers can continue to conveniently access copies of paper remits online via the Availity Web Portal. If you are an ERA registered provider, please ensure you have completed the steps to access copies of your paper remits online via Availity immediately. Read instructions to access your remits online via Availity here.

Please note, providers may continue to receive some remittances by mail up to four weeks after October 1, 2015, to allow for the delivery of paper remittances already in queue. To manage the mailing of paper remits, go to the online paper remittance election form.

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