OrthoNet to Conduct Post-Service Prepay Medical Necessity for Select Cardiac Procedures

Appropriate care is the key to achieving the best outcomes for our Medicare Advantage members. To help reach that goal Anthem Blue Cross is collaborating with OrthoNet to help ensure that invasive cardiac procedures are reasonable and necessary for the diagnosis and/or treatment of coronary artery disease.

Effective April 1, 2015, Anthem is contracted with OrthoNet to conduct post-service prepay medical necessity reviews of selected cardiac procedures, including reviews of facility and professional Cardiac Catheterizations and Percutaneous Coronary Interventions (PCIs). These reviews will apply to individual Anthem Medicare Advantage members.

Providers who submit claims for these services for individual Anthem Medicare Advantage members after the effective date may receive a request for records and related digital images. The process for submitting records and related images will be streamlined by providing you with a HIPAA-compliant, secure internet portal for uploading the needed information. Instructions for completing this process will be included with the request.

A board-certified cardiologist will review the records and images to determine if the services were reasonable and necessary to diagnose and/or treat the patient. Should you receive a medical record request, Anthem would appreciate your timely compliance.

OrthoNet will use Medicare national coverage determinations, local coverage determinations, Anthem’s medical policies, and clinical utilization management guidelines to determine medical necessity of the requested therapies. You may access these coverage determinations, medical policies and clinical guidelines at www.anthem.com/ca/medicareprovider.

If you have questions about this communication or need assistance with any other item, contact OrthoNet at 1-844-278-5477 or fax to 1-844-876-4924.

To verify member eligibility, benefits or account information, please call the telephone number listed on the back of the member’s identification card.

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