Anthem BlueCross

Non-Contracting Providers may NOT Balance Bill or Bill the Member Directly

Any non-contracting provider* may refuse to accept an Anthem member, but if they choose to see our member they must follow CMS guidelines. If a non-contracting provider sees an Anthem member they are required do the following:

- Providers must submit the claim to Anthem and they may not bill the member directly or require the member to submit the claim.

- The only money a provider can legally collect from a member for a covered service is the deductible, copay or coinsurance.

- Providers may not balance bill the member. Anthem will pay the provider the same amount the provider would have been paid by Original Medicare. Under Federal Law non-contracting providers are subject to penalties if they accept more than Original Medicare amounts.

If you would like to view the CMS MA Payment Guide for Out of Network Payments click the link below.

This article was created to assist providers in billing Medicare Advantage members in the correct and legal manner. If, however, Anthem notices a pattern of abuse we are obligated to report the offending provider to CMS.

*The term provider in this article refers to providers who have not opted out of Medicare or have been otherwise excluded from receiving payment from Medicare.