Medicare Advantage Public Provider Portal

Assisting Providers in Navigating Anthem’s Medicare Advantage Provider Sites

www.anthem.com/ca/medicareprovider
• Providers may go directly to the Anthem BlueCross Medicare Advantage landing page by typing in the URL www.anthem.com/ca/medicareprovider. This is the quickest and easiest path to the site.

• Providers may also follow the link instructions in this presentation to navigate to the Anthem BlueCross Medicare Advantage landing page.

• The presentation will also highlight some of the most commonly visited resource and educational features within the Anthem BlueCross Medicare Advantage sites.
Navigation to MA Public Provider Portal

www.anthem.com/ca

From the Anthem home page click on either provider link marked with the red arrows.
Navigation continued

Main Provider Site

From the Provider home page, click on the Enter button in the center of the page.
Navigation continued

Provider Home

From this page click on the link titled Medicare Advantage Providers.

These navigation steps can be bypassed by going directly to www.anthem.com/ca/medicareprovider
This page contains many useful links to help you better serve our Medicare Advantage members. The next nine slides highlight the most commonly visited pages.

1) Important Medicare Advantage Updates
2) Plans and Benefits
3) HMO and PPO Provider Guidebook
4) Member ID Card Samples
5) Provider Forms
6) Risk Adjustment
7) Clinician Tools and Resources
8) Contact Us
This page contains educational articles and emails along with CMS releases that Anthem feels is important that our provider community is made aware of.
The Plans and Benefits page provides links to the member’s Summary of Benefits, Evidence of Coverage, and Formularies for all of Anthem BlueCross’s Individual* Medicare Advantage and Part D plans.

*For Employer Group plans please call the number on the back of the member’s ID card.
Medicare Advantage HMO & PPO Provider Guidebook

The guidebook contains information on the following subjects:

- Medicare Advantage Overview
- Provider Participation
- Credentialing
- Utilization Management
- Grievance and Appeals
Member ID Card Samples

This page consists of a PDF file containing examples of all Anthem BlueCross’s Individual Medicare Advantage Plan ID Cards to be used as reference.
Commonly used forms such as Precertification and Beneficiary Notice Forms are on this page.
Risk Adjustment Site
www.anthem.com/ca/medicareriskadjustment

This series of pages are set up to assist providers with coding and documentation, training, and news items pertaining to Risk Adjustment.
The Clinicians Tools and Resources page pulls together many different internal and external documents to assist providers in serving our members. These include brochures and guides from the CDC, the AMA, American Cancer Society and Anthem.
The most direct way to reach Anthem BlueCross’s provider service area that can best assist you is to call the number on the back of the member’s ID card. We do understand that these numbers may not always be at hand so we created this page to assist you in reaching us.
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