

# 24/7 NurseLine

24 Hours a Day, 7 Days a Week

**1-800-224-0336**

TTY: 1-800-368-4424\*

**Take care. Take comfort.  
Help is just a phone call away!**

What if you, your child or another family member gets sick or injured when your doctor's office is closed? Anytime day or night you can call the 24/7 NurseLine. The call is free to you. Registered nurses are ready and waiting to help you - over the phone - with your health concerns.

**In a life-threatening emergency, call 911 or go to the nearest emergency room.**

**Put the 24/7 NurseLine at your fingertips.**

Program the 24/7 NurseLine phone number into all your phones. That way, you're just one touch away from the help you need.

**Your call is important.**

When you phone the 24/7 NurseLine, you can be sure your call is private.

**Need an interpreter?**

The 24/7 NurseLine nurses can help you in a language you understand.

**Use the 24/7 NurseLine audio library.**

You can access hundreds of taped health topics in English and Spanish. You'll need to know the four-digit code to access an audio topic. The topic codes can be found in your Member Handbook. Call the 24/7 NurseLine and follow the voice prompts.

# CALL US

# FIRST



\*TTY lines are only for members with hearing or speech loss

We can translate this at no cost. Call the customer service number on your member ID card. *English*

Podemos traducir esto gratuitamente. Llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación (ID Card). *Spanish*

يمكننا ترجمة هذا بدون أي تكلفة. اتصل برقم خدمة العملاء الموجود على بطاقة عضويتك ID. *Arabic*

Մենք կարող ենք այս անվճար թարգմանել: Կարող եք հեռախոսել յաճախորդների սպասարկման բաժնին, որի թիվը կը գտնեք ձեր ինքնության քարտի (ID) վրա: *Armenian*

我們可以免費為您提供翻譯版本。請撥打您ID卡上所列的電話號碼洽詢客戶服務中心。 *Chinese*

ما می توانیم این را به رایگان برایتان ترجمه کنیم. به شماره خدمات مراجعین ما که پشت کارت شناسایی تان (ID) درج شده. تلفن برزید. *Farsi*

Peb txhais tau qhov no pub dawb. Hu mus rau qhov chaw pab neeg tus naj npawb xov tooj nyob rau ntawm koj daim ID ua mej zeej. *Hmong*

យើងអាចបកប្រែជូនដោយឥតគិតថ្លៃ ។ សូមទូរស័ព្ទទៅផ្នែកសេវាអតិថិជន តាមលេខមាននៅលើប័ណ្ណ ID របស់អ្នក ។ *Khmer*

저희는 이것을 무료로 번역해 드릴 수 있습니다. 가입자 ID 카드에 있는 고객 서비스부 번호로 연락하십시오. *Korean*

Мы можем перевести это бесплатно. Позвоните в отдел обслуживания участников плана по номеру, указанному в вашей карточке участника плана (ID Card). *Russian*

Maaari namin itong isalin-wika nang walang bayad. Paki tawagan ang numero ng customer service sa inyong ID card na pang miyembro. *Tagalog*

Chúng tôi có thể phiên dịch văn bản này miễn phí. Xin gọi văn phòng dịch vụ hội viên qua số điện thoại ghi trên thẻ ID (thẻ hội viên) của quý vị. *Vietnamese*